



27411 370th St NW
Argyle, MN 56713
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(218)-437-8200

Customer Service Representative

Employment Type: **Full-Time or Part-Time available**

Location: **Remote, hybrid or in-office options available**

Compensation: **Starting at \$50,000 per year salary**

Experience Required: **1 to 2 years in customer service is preferred but willing to train as well**

Job Summary

As a Customer Service Representative, you will be mostly sitting at a computer looking at the monitoring/conditioning automation software to determine how everything looks inside the grain bins. You will call each farmer as needed, to inform them of how their grain is doing inside their bins. Training will be provided to learn the software.

Duties/Responsibilities:

- Daily viewing of AGI's BinManager software.
- Daily making phone calls to farmers.
- Being helpful and pleasant to each farmer is a priority.
- Taking notes after phone calls.
- Working with MS Excel and AGI's software.
- Working with our Service Department as needed.

Required Skills/Abilities:

- Good verbal and written communication skills.
- Knowledge of Microsoft Outlook, Word and Excel.
- Willingness to be trained and learn new skills.
- Attention to detail and desire to be accurate with data.

Education/Experience:

- 2 years of customer service experience preferred.
- General agricultural knowledge preferred.

Physical Requirements:

- Sitting for extended periods.

Our Benefits Package Includes:

- Health Insurance
- PTO and Holiday Pay
- Simple IRA with Company Match

EOE Statement: A&S Ag Sales is an Equal Employment Opportunity Employer. FEDERAL LAW OBLIGATES US TO PROVIDE REASONABLE ACCOMMODATION TO THE KNOWN DISABILITIES OF APPLICANTS AND EMPLOYEES, UNLESS TO DO SO WOULD IMPOSE UNDUE HARDSHIP. PLEASE FEEL FREE TO LET US KNOW IF YOU NEED ACCOMMODATION TO COMPLETE THE APPLICATION PROCESS OR TO PERFORM ANY ESSENTIAL ELEMENTS OF THE POSITION SOUGHT. Applications are considered for all positions, and employees are treated during employment, without regard to race, religion, gender, national origin, age, disability, or any other prohibited basis of discrimination, as provided under applicable state and federal law. Notice to Applicants: an illegal drug test and background check are required as a Conditional Offer of Employment.